

High School International Sports Tour: Booking & Cancellation Policy

Organising an international youth sports tour is like laying the foundation for a successful season—it requires early commitment, precise coordination, and absolute teamwork. Long before our student-athletes step onto the pitch, we are securing tournament registrations, hiring international grounds, confirming local fixtures, and blocking group flights and youth-appropriate accommodations.

Because these logistical pillars require significant, non-refundable upfront payments, we have designed a policy that protects the tour's integrity while offering fair, transparent guidelines for parents and schools.

1. Securing the Roster (The Deposit)

- **25% of the Total Tour Cost** is required to confirm the student's spot on the roster.
- **Status:** Non-refundable and non-transferable to other dates.
- **Why?** This initial deposit goes immediately toward hard costs: tournament entry fees, booking international sports facilities, securing group flight blocks, and initiating the visa group application process.

2. Standard Cancellation Schedule

If a student must withdraw from the tour, the following charges will apply based on the date we receive written notice from the parent or school coordinator:

- **More than 60 days before departure: * Cancellation Charge:** 25% (Loss of deposit only).
 - *Fairness Note:* We encourage early sign-ups to build the team. If family plans change well in advance, you will only forfeit the initial deposit. No further penalties apply.
- **Between 45 and 59 days before departure:**
 - **Cancellation Charge:** 50% of the total tour cost.
 - *Reasoning:* At this stage, we finalise our team numbers with international host schools/clubs, lock in our transport coaches (which are sized based on headcounts), and international hotels enforce their strict cancellation penalties for our group block.
- **Between 30 and 44 days before departure:**
 - **Cancellation Charge:** 75% of the total tour cost.
 - *Reasoning:* Flights are fully ticketed, rooming lists are locked, and tournament brackets are officially finalised based on our exact squad size.
- **Less than 30 days before departure (or No-Show):**
 - **Cancellation Charge:** 100% of the total tour cost.
 - *Reasoning:* A late withdrawal impacts the entire team's ability to compete. Furthermore, due to the complex timeline of processing international visas for minors from India, we can't onboard a replacement student this close to departure.

3. Flexibility & Fairness Clauses

We understand that teenage life is unpredictable. To support our families, we offer the following exceptions:

A. Student Player Substitutions (Name Changes): If a student is unable to travel, the school or parent may transfer the booking to another eligible student up to **60 days before departure**, provided the replacement student has sufficient time to secure the required visa.

- **Cost:** You will be charged only a standard administrative fee (e.g., ₹5,000), plus any actual name-change fees imposed by the airlines. This keeps the team squad full and minimises financial loss for the family.

B. Visa Rejection: We assist with rigorous visa preparation, but final decisions rest with the embassy. If a student's visa is formally rejected despite submitting all required, accurate documents (including mandatory parental No Objection Certificates) on time:

- You will be refunded the tour cost *minus* the 25% non-refundable deposit and any actual visa application fees incurred.
- We have opted for a visa rejection protection policy that ensures a refund of the visa fee in the event of a refusal. This refunded amount will be utilised to reapply for the visa at our own expense.
- **Note:** This does not apply if the rejection is due to late document submission or incomplete parental consent forms.

C. Fixture Adjustments: International youth sports rely on the goodwill of host clubs and schools. If a specific local team cancels a friendly match, we guarantee a replacement fixture or an equivalent training session with local coaches. Because the core value of the tour (travel, accommodation, training, and team building) remains intact, fixture adjustments do not qualify for partial refunds.